Sean Hayes 123 Fake St San Francisco CA 94102

Aug 28th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

There's limited Internet options where I live, it's overpriced, and the companies I'm forced to use have terrible customer service. One of them falsely charged me for service after I moved to a different apartment, refused to correct the mistake, and then placed a collections record on my credit report. We need more competition so they can't get away with these sleazy tactics.

Sean Hayes